

CARIBE BAY

THEMED WATERPARK VENICE

CARIBE BAY REGULATIONS

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SECTION 1 GENERAL PARK REGULATIONS

ART. 1

These Regulations are an integral and substantial part of the contract between L'Ancora S.r.l., owner and manager of Caribe Bay themed waterpark situated in Jesolo (VE) in Via Buonarroti 15/A, and persons who purchase an entrance ticket and enter the Park (hereafter Visitor/s). Having read the Privacy Notice as per Art. 13 of Regulation (EU) 679/2016, by purchasing a ticket, the Visitor accepts the Park Regulations and consents to use of personal data by L'Ancora S.r.l. under applicable law, relieving the Company of all and any responsibility.

ART. 2

The Park entrance ticket includes the pools, slides, shows and attractions (except Bungee Jumping which is subject to an extra fee) available on the entrance date subject to availability of places. The Park Management will not grant discount on newly-issued tickets, nor grant whole or partial refunds if one or more attractions or parts of the Park are closed, even temporarily.

ART. 3

Entrance to the Park is only allowed if you present a valid entrance ticket which can be purchased via the caribebay.it website, the Park ticket offices and online/offline distributors. Receipts for purchase of meal vouchers and/or sun umbrellas are not valid as Park entrance tickets.

ART. 4

Individual attractions are subject to specific regulations which may limit access according to height, age, physical stature and health conditions. Visitors should therefore always consult the specific regulations displayed at the entrance to individual attractions and included in these Regulations.

ART. 5

For safety reasons, the Park reserves the right to perform checks to stop Visitors from bringing the following forbidden items into the park:

- illegal substances and alcohol;
- hard cool boxes and insulated cool boxes;
- cans, glass or sharp objects;
- chairs, sunbeds, camping tents, and sun umbrellas;
- bicycles, scooters, skateboards or similar with the exception of prams/pushchairs and wheelchairs;
- megaphones and musical instruments of any type;
- barbecues and stoves;
- any type of weapon, potentially dangerous objects;
- inflatable boats and mattresses (except for ones for babies);
- non-foldable beach wagons

ART. 6

Pursuant to the Consolidated Law on Public Security (T.U.L.P.S.), Management reserves the right to select its guests, and, therefore, may refuse access if there are legitimate grounds to deny entry to the Park. In such cases, tickets purchased in advance will be immediately refunded.

By way of example only, in addition to those cases directly governed by the law, the following constitute legitimate grounds for denying entry to the Park: reaching the Facility's maximum capacity; closeness to closing time; organizational reasons related to cleaning and maintenance of the Facility; safety reasons; other internal organizational reasons; harassing or disrespectful behaviour toward guests, employees, and service providers of the park, etc.

Furthermore, in the event of disruptive behaviour or failure to comply with one or more points of these Regulations, the Management reserves the right to remove the Visitor from the Park if they have already accessed it, without any refund. Management reserves the right to report the incident to the competent Authorities and to take action to obtain compensation for any damages suffered.

ART. 7

It is forbidden to:

- a) bring animals into the Park;
- b) distribute flyers, leaflets and other printed matter; sell entrance tickets or discount vouchers and conduct any other unauthorised commercial or propaganda activity including inside the car park;
- c) occupy seating in the food service areas without eating or drinking;
- d) smoke in no smoking areas, during shows and while queuing for the ticket office, attractions and the areas around them, in food service areas and in the pools;
- e) throw rubbish anywhere other than the waste disposal and recycling bins provided;
- f) behave harassment indecently and disturb other people.

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- a) bring animals into the Park;
- b) distribute flyers, leaflets, and other printed matter, sell entrance tickets or discount vouchers and conduct any other unauthorised commercial or promotional activity including inside the car park.

It is mandatory to:

- a) keep the foldable beach wagons folded;
- b) store suitcases and trolleys at the locker rental point (fee for storage service).

ART. 8

Visitors are solely responsible for personal items brought into the Park and any items stored in lockers or safe boxes. Do not leave bags, backpacks and expensive items unattended. The Management declines all and any responsibility for loss, theft, damage to and/or destruction of personal items. Visit the ticket office for lost and found items.

ART. 9

The Management declines all and any responsibility for injuries to Visitors caused by incorrect use of Park structures, attractions and/or services and failure to observe regulations relating to them.

ART. 10

Do not climb on and/or damage the decorative structures of the park (rocks, sculptures, monuments, stages, walls, fences, etc.). Parents and accompanying adults are responsible for supervision and safeguarding of minors in their care. Accompanying adults are responsible for any injuries and/or damage deriving from failure to supervise and/or safeguard minors.

ART. 11

In accordance with Art. 96 and 97 of Italian Law 633 of 1941, purchasers of an entrance ticket for Caribe Bay consent to L'Ancora S.r.l. freely using images of them, relieving L'Ancora S.r.l. of any responsibility, except for the provisions of Regulation (EU) 2016/679

ART. 12

In an emergency, please follow the instructions given by Caribe Bay staff and behave calmly and responsibly to allow emergency operators to do their job and/or facilitate evacuation of the park. Visitors must not make announcements to avoid causing alarm and/or disturbance.

ART. 13

Certain areas of the Park have CCTV surveillance to ensure your safety and protect park property. Images are viewed only by public safety officials and authorised staff.

ART. 14

Unmanned paid parking is available at the Park at a cost of € 5 per day. Parking is only available when the Park is open. Drive your vehicle at a safe, low speed in the parking area. The Management is not obliged to guard or patrol parked vehicles and therefore bears no responsibility for damage or theft (attempted or committed) of vehicles or their accessories or bags or any other items left inside vehicles. Payment gives users of the car park the right to occupy one car/camper parking space without deriving any rights to storage and/or guarding of the vehicle.

ART. 15

With the exception of VIP cabanas and some gazebos, there are no fridges available inside the park to store food, drinks or medicines belonging to Visitors. You may not leave any items in a Park refrigerator used for other purposes.

ART. 16

The Park offers the following additional services:

1. Sun umbrella hire and gazebos (paid service, limited availability)
2. VIP Cabana hire and use of associated exclusive services (paid, limited availability)
3. Locker hire (paid service, limited availability)
4. Baby-changing facilities (free)
5. Nursery area (free)
6. Bottle and baby food warming facilities (free)
7. First aid point (free, first aid only, no medicines)
8. Food for coeliacs (paid service, available only in some food service areas)
9. Beach wheelchair hire (free, limited availability)

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SECTION 2 TICKET OFFICES - TICKETS AND ELECTRONIC WRISTBAND

TICKET OFFICES

1. The ticket offices close at 3.45 pm. No entrance to the Park is allowed after.
2. Before purchasing your ticket, check at the Ticket Offices for events that may affect Visitor numbers, weather conditions or technical issues that may limit use of attractions and general use of Park services.

ELECTRONIC WRISTBAND

1. Wear the wristband issued at the Park entrance pay desk at all times. The wristband is personal. It records all purchases you make inside the Park and allows Visitors to be identified rapidly.
2. You cannot pay in cash, by credit/debit or Bancomat cards inside the Park.
All purchases are recorded on your electronic wristband and must be paid for at the Ticket Offices on leaving the Park.
You can check your purchases at any time at one of the pay desks at the Park.
3. If you lose your wristband, go to the ticket office with your original, undamaged entrance ticket to notify staff of your loss and block the wristband.
You will be asked to pay all costs up to the time you notify the loss or a penalty of € 100 (one hundred euros) if you cannot show your entrance ticket.
4. You may TEMPORARILY leave the Park between 11:30 am and 5 pm if you leave your wristband at the Ticket Offices and pay for the purchases made thus far. You must wear a paper wristband to leave the Park TEMPORARILY and you must show the paper wristband still attached to your wrist to re-enter the Park no later than 5pm.

TICKETS

1. Once your ticket has been purchased, it cannot be refunded for any reason (art 74 of Italian Presidential Decree no. 633/72). You must show it when requested if a fiscal check takes place and keep it on until you leave the Park definitively.
If the Park is closed for bad weather, danger, power outage and/or any other force majeure event, Visitors' tickets and purchases will not be refunded. The ticket cannot be validated or reused on a different date.
2. Any Day entrance tickets are valid from the sixth day after purchase.
If you need to use your ticket earlier than the sixth day, you will be asked to pay the difference of a full price ticket at the Ticket Offices. The SPECIAL ticket is valid all season from the SIXTH DAY AFTER purchase. For example, if you buy your ticket on Sunday, you can use it to enter Caribe Bay from the following Saturday. You can still use the ticket before 6 days pass by paying the difference of the cost of a full price ticket.
3. Any Day entrance tickets are valid from starting from the sixth day after purchase. For example: if you buy the ticket on Sunday, you can enter the Park the following Saturday. Undated SPECIAL LIMITED tickets can only be used in MAY, JUNE or SEPTEMBER from the SIXTH DAY after purchase. For example, if you buy your ticket on Sunday, you can use it to enter Caribe Bay from the following Saturday. You can still use the ticket before 6 days pass by paying the difference of the cost of a full price ticket. You can still use the ticket in July or August too by paying the difference of the cost of a full price ticket.
4. Special 3 ticket and Special 4 ticket allows 3 or 4 people to enter Caribe Bay together on the same day. The 3 person ticket and 4 person ticket respectively allow groups of 3 and 4 people to enter together. The whole group must meet outside the entrance and enter together. A smaller number of people can enter the park with the ticket, but there is no refund for the person who does not use their part of the ticket. If you are paying the difference of 3 person and 4 person tickets, the price difference to pay is always the equivalent of 3 or 4 full price tickets respectively, regardless of how many people who enter at the same time.
5. 2 DAY named tickets are valid to enter the Park on 2 days, also non-consecutive, throughout the 2026 season.
Valid photo ID will be requested at the ticket office.
6. The advance purchased ticket does not guarantee access to the Park which depends on the maximum daily admissions imposed by the Authorities and the selection carried out by Park Management and as referred to in Art. 6 of Caribe Bay Regulations. The Management reserves the right to block or limit Park entry at its discretion, also but not solely, to ensure maximum authorized visitor numbers are not exceeded.
7. To receive daily updates on entrance restrictions, check the caribebay.it website or the Park social media channels. If entry is blocked or limited, entrance tickets can be used at any other time throughout the season, but no refunds will be issued.

ADD-ON SERVICES AVAILABLE TO PURCHASE ONLINE

Sun umbrellas with safe box and two sun loungers: can be hired online any time after purchasing an entrance ticket, but by 10 pm the day before visiting. Each barcode lets you book one sun umbrella position. (For example: 1 special 4 ticket valid for 4 people only lets you pay for 1 sun umbrella position). Sun umbrella hire purchased online can only be used on the day indicated during purchase, unless you change the date. You must change your sun umbrella position booking before 10 pm on the night before the original booking date and all changes are subject to availability. After that time, you cannot change the date. If the Park is closed for bad weather or other reasons, an email will be sent to your registered email address with instructions for changing your sun umbrella booking and selecting a new date for your visit. If you change your booking, the sun umbrella position you want may no longer be available and you will have to select another.

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VIP cabanas and Playa Paraiso Exclusive package: can be purchased online any time after purchasing an entrance ticket, but by 10 pm the day before visiting. The cost of a VIP cabana for the whole day is € 300 for up to 4 adults (17 years and over). Each barcode lets you book one VIP cabana. (For example: 1 special 4 ticket valid for 4 people only lets you pay for 1 VIP cabana). Book your VIP cabana up to 10 pm the night before your visit.

VIP cabana hire purchased online can only be used on the day indicated during purchase, unless you change the date. You must change your VIP cabana booking before 10 pm on the night before the original booking date. After that time, you cannot change the date.

If the Park is closed for bad weather or other reasons, an email will be sent to your registered email address with instructions for changing your VIP cabana booking and selecting a new date for your visit.

If you change your booking, the sun umbrella position you want may no longer be available and you will have to select another.

VIP cabanas have exclusive comfort features and give access to special services.

SUN UMBRELLAS WITH SAFE BOXES, SUN LOUNGERS AND LOCKERS

1. Sun umbrellas with safe boxes and two sun loungers and lockers are available for Visitors upon payment of a daily tariff, subject to limited availability. Availability of both is displayed at the Ticket Offices.

2. Each wristband allows use of one sun umbrella and one locker per day, upon payment and subject to availability.

Park Visitors can choose the sun umbrella and/or locker. Once your choice is recorded via your wristband, it is binding and cannot be modified.

No complaints will be accepted. Errors made in choosing and recording cannot be rectified.

Online Menu Voucher

You can buy the voucher online when you purchase your tickets by choosing the number of menus you would like from the available options. The number of menus that can be selected is not based on the number of tickets purchased. The customer must specifically select the desired number of menus. Following the purchase, the customer will receive a digital voucher via email for each selected menu. It is customer's responsibility to verify the correct receipt of the email and to retain the voucher.

This voucher may be used exclusively within the Park at the Port Royal food kiosk. To redeem the service, the voucher, in digital or printed format, must be presented at the dedicated online menus cashier desk. The voucher is valid for the entire 2026 season and may be used only once entitling the holder exclusively to the menu selected at the time of purchase.

The voucher is non-refundable, non-convertible into cash, and cannot be used for the purchase of products or services other than those specified in it. In the event of full or partial non-use, as well as in cases of loss, theft, or unauthorized use, no refund will be issued nor will duplicates be provided. By purchasing the service, the customer acknowledges that, in exceptional cases, the selected menu may be unavailable and accepts in advance the need to choose from available products if necessary. The provision of the service is subject to the food kiosk's opening hours and operational capacity; therefore, longer than usual waiting times may occur in cases of high attendance.

SECTION 3 REGULATIONS FOR BEACH AREA / POOLS / ATTRACTIONS / SHOWS*

All attractions and pools close to the public at 5.45 pm, allowing for dispersal of queues.

There may be long waiting times for attractions and Park services when the Park has high Visitor numbers.

Access to the arena and shows is restricted to fixed capacity limits. Show times may be subject to variations.

Sun umbrellas and lockers are paid services and have limited availability.

For the safety of Visitors, some areas and attractions are subject to regulations that limit access based on:

- height
- age
- physical stature
- physical and health conditions

Before entering the attraction/area, Visitors must carefully check the regulations and respect the rules shown on the notice and follow instructions given by Park staff. Visitors are advised to select attractions carefully and in accordance with instructions given in specific regulations and according to individual sensitivity and ability.

The Management reserves the right to close and refuse access to attractions, slides and pools if technical and maintenance issues arise and in the event of bad weather. In all cases, tickets will not be partially or wholly refunded nor validation for use on another date allowed. Certain areas/attractions may open later than general Park opening times.

It is compulsory to respect the Regulations and instructions issued by Park operators, lifeguards and staff.

Failure to do so will result in you being asked to leave the Park and the Authorities will be summoned if necessary.

Personal items left at occupied umbrellas without proper title will be removed by the staff to allow those entitled to use them.

It is not permitted to spread beach towels and/or sarongs, open camping tents and the like, or otherwise occupy the space between and in front of the parasols and on the shoreline.

The free areas on the right side of the park (area on either side of the Arena/slide hill area) are intended for those who have not rented an umbrella.

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GENERAL SWIMMING POOL REGULATIONS

INFORMATION AND SUGGESTIONS	FORBIDDEN	OBLIGATORY
The pool has capacity limits. Access may be refused if the pool is very busy	No diving and horseplay	Adults must supervise their children.
Sun umbrellas and sun loungers are available in limited numbers and subject to payment	Do not leave children unattended	
We recommend that you wait for 3 hours after consuming a meal and avoid drinking cold beverages before entering the water	Do not take food, drinks and alcohol into the pool	
	Do not leave bags and towels on unreserved sun loungers	

GENERAL SLIDE REGULATIONS

FORBIDDEN	OBLIGATORY
Not for use by people with unstable health, mobility problems, heart problems, physical disabilities and after recent surgery	Only start your descent when the previous user has left the arrival zone and when the operator gives you the OK
Not for use by pregnant women	Adopt the position indicated in the slide regulations and as instructed by the operator
Do not get off your float and standing in the splashdown area	Hold the hand grabs on the float
Do not grab the slide rail, rock or stand during descent	Leave the splashdown area as soon as your descent finishes
No diving into the splashdown area	Adults must supervise their children
No running and pushing past other Visitors on the stairs	
No diving and horseplay	
Do not wear accessories that may harm other users or the slide	
Adults must not leave their children unsupervised	

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SPECIFIC REGULATIONS FOR

	CAPTAIN SPACEMAKER	TORTUGA SKY	SCARYFALLS
Minimum height	120 cm	100 cm	120 cm
Must be accompanied by an adult	Up to 140 cm	Up to 140 cm	Up to 140 cm
Maximum weight	320 kg (group total)	-----	180 kg (group total)
Group	3-4 people on one float	2 people on one float	2 people on one float
Positions allowed	Intended use with raft. Grip the handles and keep elbows inside the float. You must remain in a lying position. Lying on your back with legs pointing towards the pool.	Intended use with raft. Lying on your back with legs pointing towards the pool and hands holding the float hand grabs	Intended use with raft. Lying on your back with legs pointing towards the pool and hands holding the float hand grabs
Difficulty level	Severe	Medium	Severe
Depth of splashdown pool	60 cm	90 cm	60 cm

SPECIFIC REGULATIONS FOR

	BARRACUDAS	SILVER WATERFALLS	TOBOGANES
Minimum height	140 cm	100 cm	100 cm
Must be accompanied by an adult	-----	Up to 140 cm	Up to 140 cm
Maximum weight	-----	-----	-----
Group	1 person on one float	1-2 people on one float Several floats allowed together	2 people on one float
Positions allowed	Intended use with raft. Lying on your front with face pointing towards the pool and hands holding the float hand grabs	Intended use with raft. Sitting with face pointing towards the pool and hands holding the float hand grabs	Intended use with raft. Lying on your back with legs pointing towards the pool and hands holding the float hand grabs
Difficulty level	Easy	Easy	Medium
Depth of splashdown pool	100 cm	60 cm	110 cm

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SPECIFIC REGULATIONS FOR

	APOCALYPSE	ROATAN
Minimum height	120 cm	100 cm
Must be accompanied by an adult	Up to 140 cm	Up to 120 cm wearing a flotation aid
Maximum weight	-----	-----
Group	1 person	1-2 people on one float
Positions allowed	Lying on your back with your feet facing the pool Lying on your front with face and arms pointing towards the pool	Single: sitting or lying on your back with face pointing towards the pool and hands holding the float hand grabs For accompaniment: lying on your backs with legs pointing towards the pool and hands holding the float hand grabs
Difficulty level	Medium	Easy
Depth of splashdown pool	140 cm	90 cm

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SPECIFIC REGULATIONS FOR

JUNGLE JUMP	
Minimum age and necessary requirements	You must be over 18 (with a valid photo ID) You must be in a good state of health You must sign the liability disclaimer, renouncing the right to legal claims
Minimum height Maximum height	160 cm 190 cm
Minimum weight Maximum weight	55 kg 100 kg
Group	1 person wearing safety equipment
Positions allowed	Lying on your back with legs pointing towards the pool and arms crossed over your chest
Difficulty level	Severe
Depth of splashdown pool	250 cm
Prohibited	<p>It is forbidden to:</p> <ul style="list-style-type: none"> • Lose and/or remove and/or give away your wristband that authorises use of slide; • Remove and/or unfasten the safety device until you leave the splashdown pool where you will hand it back to the operator; • Adopt any position other than the one position allowed; <p>Access forbidden to:</p> <ul style="list-style-type: none"> • People who cannot swim; • People in an altered emotional state and/or under the influence of alcohol and/or medicine, drugs or other substances that may affect physical and mental state; • People with impediments and/or physical or mental problems of any nature, including heart and balance problems; • People with hernia or injury or spinal problems and/or major bone damage; • People with fractures or musculoskeletal and tendon problems of any nature; • People with neurological disorders or conditions linked to the central or peripheral nervous system, cardiovascular disorders otolaryngological conditions involving impaired balance, diseases of the eye, metabolism, endocrine system; • People with orthopaedic and/or dental prostheses; • People who have recently had injury and/or surgery and/or currently have infections; • People who wear contact lenses; • People wearing accessories like necklaces, bracelets, earrings, piercings, glasses, hair clips, CoPro type kit, mobile phones, etc.; • Pregnant women (confirmed/suspected).
Warnings	<p>Using the slide poses a risk for Visitors' health and safety. Exercise extreme care and caution and be aware of your physical abilities.</p> <p>It is compulsory to wear the safety devices provided by the operator and follow all the instructions given in these regulations and by attraction staff. By signing the liability disclaimer, Visitors assume full responsibility for all risks deriving from using the attraction and release the Management from all liability.</p> <p>The Management declines all and any responsibility if a Visitor makes a false and/or mendacious declaration in the Disclaimer signed before accessing the attraction.</p> <p>The Management reserves the right to deny access to the attraction at any moment if it judges there to be a direct or indirect impediment of any nature whatsoever.</p>
Specific regulations for video filming	<p>The attraction has an automatic video filming system.</p> <p>You must carefully read the instructions on the terminal at the departure point and give consent for use of your image in any videos filmed, and register.</p> <p>You must provide an active correct email address to register.</p> <p>The video will only be delivered and published if authorised by the operator who reserves the right to stop filming if inappropriate language is used or other behaviour renders the video unsuitable for publishing.</p> <p>The Management is not responsible if the video is not delivered or published.</p>

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SPECIFIC REGULATIONS FOR

BUNGEE JUMPING	
Minimum age and necessary requirements	You must be over 18 (with a valid photo ID) You must be in a good state of health You must sign the liability disclaimer, renouncing the right to legal claims
Total maximum weight	140 kg
Group	1 or 2 people wearing safety harness and equipment
Positions allowed	As shown by the operator
Difficulty level	Extreme
Fixed tower height	60 m
Prohibited	<p>Access forbidden to:</p> <ul style="list-style-type: none">• People in an altered emotional state and/or under the influence of alcohol and/or medicine, drugs or other substances that may affect physical and mental state;• People with impediments and/or physical or mental problems of any nature, including heart and balance problems;• People with hernia or injury or spinal problem and/or major bone damage;• People with fractures or musculoskeletal and tendon problems of any nature;• People with neurological disorders or conditions linked to the central or peripheral nervous system or any other condition;• People with orthopaedic and/or dental prostheses;• People who have recently had injury and/or surgery and/or currently have infections;• People who wear contact lenses;• People wearing accessories like necklaces, bracelets, earrings, piercings, glasses, hair clips, GoPro type kit, mobile phones, etc.;• Pregnant women (confirmed/suspected). <p>It is forbidden to adopt any position other than the position indicated by the operator and/or remove and/or unfasten and/or tamper with the safety device.</p>
Warnings	<p>It is compulsory to wear a t-shirt. It is compulsory to wear the safety devices provided by the operator and follow all the instructions given in these regulations and by attraction staff. Using the attraction may pose a risk for Visitors' health and safety. Exercise extreme care and caution and be aware of your physical abilities. By signing the liability disclaimer, Visitors assume full responsibility for all risks deriving from using the attraction and release the Management from all liability. The Management declines all and any responsibility if a Visitor makes a false and/or mendacious declaration in the Disclaimer signed before accessing the attraction. The Management reserves the right to deny access to the attraction at any moment if it judges there to be a direct or indirect impediment of any nature whatsoever. The attraction must be booked because of limited availability and is not included in the entrance ticket. Payment for the attraction cannot be refunded for any reason.</p>
Specific regulations for video filming	<p>The attraction has an automatic video filming system. You must carefully read the instructions on the terminal at the departure point and give consent for use of your image in any videos filmed, and register. You must provide an active correct email address to register. The video will only be delivered and published if authorised by the operator who reserves the right to stop filming if inappropriate language is used or other behaviour renders the video unsuitable for publishing. The Management is not responsible if the video is not delivered or published.</p>

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GENERAL REGULATIONS FOR PIRATES' BAY - WET ZONE

Compulsory	<ul style="list-style-type: none"> • Accompanying adults must supervise children and ensure they respect the regulations; • Accompanying adults are responsible for the behaviour of their children; • Visitors must adopt safe behaviour and not put themselves or others at risk; • Visitors must respect all regulations including specific regulations for slides; • Visitors must leave the splashdown chute and pool immediately; • Accompanying adults must ensure that children do not spit and/or urinate in the pool; • It is compulsory to take your children to the toilet before allowing them to enter the pool. Young babies and toddlers must wear a swim nappy. 	
Prohibited	<ul style="list-style-type: none"> • Do not leave your children unattended; • No diving and horseplay; • Do not enter the pool area with clothes and shoes on; • Do not bring food, drinks or alcohol into the pool area; • No smoking; • Do not spit or urinate in the pool; • Do not run on the slide access stairs; • Do not linger in the splashdown chute and pool area. 	<p>The slide cannot be used by people (children and accompanying adults):</p> <ul style="list-style-type: none"> • with unstable health; • with mobility problems; • with health problems; • with disabilities; • who have recently had surgery; • pregnant women.
Rules	<ul style="list-style-type: none"> • Pool users must behave safely in a way that does not put themselves or others in danger; • Respect instructions given by Park staff; • Staff will remove users engaging in horseplay. 	

SPECIFIC REGULATIONS FOR PIRATES'S BAY SLIDES

	BOOPI RIVER	PUUC	CAPTAIN CORDERO	RUDDER/MINI RUDDER	SLOOPS
Minimum height of child	100 cm	100 cm	-----	100 cm	-----
Maximum height of child	140 cm	140 cm	140 cm	140 cm	140 cm
Must be accompanied by an adult	Unadvised to accompany children	Accompanying adult not allowed	Up to 100 cm	Accompanying adult not allowed	Accompanying adult not allowed
Max. weight difference of the users	50 kg	50 kg	-----	-----	-----
Descent	2 people on one float	Body slide maximum 2 people side by side 2 people on a float (children only)	Body slide	Body slide	Body slide
Positions allowed	Intended use with raft Lying on your back with legs pointing towards the pool and hands holding the float hand grabs	Lying on your back with legs pointing towards the pool Intended use with raft Lying on your back with legs pointing towards the pool and hands holding the float hand grabs	Lying on your back with legs pointing towards the pool	Lying on your back with legs pointing towards the pool	Lying on your back with legs pointing towards the pool
Warnings	We strongly advise against accompanying children because the splashdown pool depth is shallow. The Management declines any responsibility for accidents.	Prohibited using any position other than the allowed position or getting out by yourself.			
Difficulty level	Easy	Easy	Easy	Easy	Easy
Depth of splashdown pool	50 cm	50 cm	50 cm	50 cm	30 cm

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GENERAL REGULATIONS FOR PIRATES' BAY - DRY ZONE

PERMITTED	FORBIDDEN	OBLIGATORY
Children up to 140 cm tall accompanied by a responsible adult are allowed to enter and use the area.	This area is not for use by children over 140 cm tall.	A responsible adult must accompany children to supervise and assist them as they play.
	Smoking	Children must adopt safe behaviour to protect themselves and others. Adults must supervise children's behaviour in a responsible manner.
	No food, drinks and chewing/bubble gum.	
	No climbing or hanging from safety nets.	Respect instructions given by operators.
	No hazardous behaviour; leaning out of electric cars and/or bumper boats, dangerous jumping or play.	
	Users with trauma injuries (plaster casts, braces/supports, stitches, etc) must not use these games.	

SPECIFIC REGULATIONS FOR PIRATES' BAY - DRY ZONE

	OCTOPUS	MEXICO DISCOVERY	
Maximum height of child	140 cm	140 cm	
Maximum height of child accompanied by a responsible adult	120 cm	120 cm	
Descent	1 or 2 people on one bumper boat	1 or 2 people on one electric car	
Difficulty level	Easy	Easy	
Depth of splash-down pool	90 cm	--	
Warnings	<p>The attraction cannot be used by people (children and accompanying adults):</p> <ul style="list-style-type: none"> • with unstable health; • with mobility problems; • with health problems; • with disabilities; • who have recently had surgery; • pregnant women. <p>The Management declines any responsibility for accidents.</p>		

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SPECIFIC REGULATIONS FOR FUNNY BALLS

FORBIDDEN	OBLIGATORY
Only 5 children can enter at a time.	Supervise your children beyond the pool entrance.
Accompanying adults are not allowed to enter.	Remove shoes, slippers, glasses and any other object that may pose a hazard.
Do not stand and/or sit on the bumper cushions around the pool edge.	
Do not spit or urinate in the pool.	
Users with trauma injuries (plaster casts, braces/supports, stitches, etc) may not use the game.	

SPECIFIC REGULATIONS FOR CRAZY JUMP

FORBIDDEN	OBLIGATORY
Only 1 child may enter at a time.	Supervise your children beyond the trampoline entrance.
Accompanying adults are not allowed to enter. Do not stand and/or sit on the bumper cushions around the trampoline edge.	Remove shoes, slippers, glasses and any other object that may pose a hazard.
No climbing or hanging from safety nets.	
No hazardous behaviour, dangerous jumping or horseplay.	
Users with trauma injuries (plaster casts, braces/supports, stitches, etc) may not use the game.	

CARIBE BAY

THEMED WATERPARK VENICE

SPECIFIC REGULATIONS FOR CARIBBEAN GOLF

Minimum height	Minimum height for clubs 100 cm
Group	Maximum 4 people
Obligations	<ol style="list-style-type: none">1. Show your attraction booking at check-in.2. Please arrive punctually at the time of booking.3. Wear shoes4. Play fair;5. Finish the course within 1 hour6. Return the putter and ball that you picked up at the entrance at the end of play.7. Accompanying adults must supervise children and ensure they respect the regulations;8. Accompanying adults are responsible for the behaviour of their children;9. Visitors must adopt safe behaviour and not put themselves or others at risk;
Prohibited	<ol style="list-style-type: none">1. Hit the ball too hard;2. Enter the pools;3. Damage the golf course and the scenery;4. jump on the hole lanes;5. Do not leave your children unattended6. No smoking;7. Do not use the course for more than 5 minutes.
Warnings	<ol style="list-style-type: none">1. The attraction requires reservation and is subject to availability.2. Booking may be made between 10:05 AM and 4:30 PM (check-in time). The golf course closes at 5:30 PM.3. Shoes are mandatory, and sunscreen and a hat are highly recommended.4. Players are responsible for any damage caused.5. Players are responsible for the clubs and balls received at the entrance.6. Management reserves the right to charge fees for loss or non-return of clubs or balls.
Rules	<ol style="list-style-type: none">1. Users must behave safely in a way that does not put themselves or others in danger;2. Respect instructions given by Park staff;3. Staff will remove users engaging in horseplay;
Rules of minigolf play	<p>In minigolf, you have to complete 18 holes in set order with the lowest possible number of strokes. Play your first stroke at each hole from the tee position.</p> <p>Hold the putter with both hands and strike the ball with a clean hit (not pushing the ball with the putter). Each stroke counts as one point on your scorecard.</p> <p>You must complete the hole in 6 strokes. After your 6th attempt, you get an extra penalty point and move to the next hole with a total of 7 points. You must get the ball past/through the obstacles in the hole lane.</p> <p>If the ball leaves the lane after getting past the obstacle, position it exactly where it left the lane. You also get an extra penalty point. If the ball stops at the edge or near an obstacle, you can move it approximately 15 cm towards the centre of the lane with your hand. At the 18th hole, if you don't pass the obstacle, return to the tee position. After the third failed attempt, you can move the ball to after the obstacle but you get a penalty point and continue your game with the 5th stroke. If there is any delay in you playing your game, please allow other players to move ahead of you and continue their game.</p>