

CARIBE BAY

THEMED WATERPARK VENICE

PRIVACY STATEMENT REGARDING THE PROCESSING OF PERSONAL INFORMATION

The protection of personal data is a matter of trust and we would like to clearly and accurately state that data will be processed according to the regulations to protect your private and personal domain.

The Data Controller is

L'Ancora s.r.l. via San Crispino 12 - 35129 Padova (PD) and can be contacted using the e-mail address customercare@caribebay.it. It owns Caribe Bay, Caribbean Golf, Vanilla Club and the caribebay.it website (hereinafter "Website"). A Data Protection Officer has been appointed and can be contacted using the e-mail address dpo@caribebay.it

Principles

L'Ancora s.r.l. demonstrates its commitment to privacy and data protection by applying the following principles. L'Ancora s.r.l. uses personal data in compliance with the law and in an impartial, correct and transparent manner. L'Ancora s.r.l. collects personal data only for legitimate purposes. L'Ancora s.r.l. does not store personal data beyond what is strictly necessary or for a longer period than necessary. L'Ancora s.r.l. protects personal data using appropriate security measures.

The data we process

L'Ancora s.r.l. processes the personal data voluntarily provided by the user to purchase the services offered, records which services have been ordered and possibly saved in the shopping cart; stores the data directly related to issuing the purchase order; and in particular: information relating to the services purchased; name, surname, address, e-mail; phone number; billing information (name, surname, address, date and place of birth, certified e-mail address, tax code); payment information; details of any disputes. It collects data relating to creating the account such as name, surname, place and date of birth, telephone number. It is of course possible to make purchases as a guest even without creating a personal customer account; however, registering may facilitate future purchases and make the shopping experience easier and more personalised so that when making the next purchase the contact details, payment methods and e-mail address will automatically be entered. A customer account allows your data to be stored (e.g. order details, products viewed) and makes it possible to provide you with personalised product recommendations and the most relevant search results based on your previous shopping interests. By registering for an account, you will have direct, password-protected access to your stored personal information (e.g., name, address, date of birth, telephone number, e-mail address, payment data), information regarding your order and other information. Information that is required when registering is usually indicated as such, for example, with an asterisk (*). For optional data, we explain why we ask for them. You can cancel your account and the stored data at any time by sending an e-mail to customercare@caribebay.it or by using our contact form.

Purpose and legal basis of the processing

L'Ancora s.r.l. processes data for the following purposes: 1) to allow users to navigate the website and/or purchase the services offered by pursuant to art. 6 par. 1 letter b) EU Reg. 2016/679; 2) to permit the creation and management of the account created by the user; the data will be processed to fulfil legal contractual, accounting and/or tax obligations associated with this relationship, including evidence to ensure protection of one's claims and/or rights pursuant to art. 6 par. 1, letters b, c, f EU Reg. 2016/679; 3) to enable the conclusion of contracts for the purchase of services offered and the management thereof pursuant to art. 6 par. 1, letters b), f) EU Reg. 2016/679; L'Ancora s.r.l.'s legitimate interest is to carry out its business activities; 4) to conduct anonymous and/or aggregate statistical analysis pursuant to art. 6, par. 1, letters b), f) EU Reg. 2016/679 to deliver and improve its services; 5) to perform security checks in relation to the use of the Site and the services connected to it pursuant to art. 6 par. 1, letter f) EU Reg. 2016/679 for the purpose of identifying possible violations/vulnerabilities and thus allowing action to be taken; 6) to provide the websites selling online services linked to the Website with aggregate and anonymous statistics on products pursuant to art. 6 par. 1, letter f) EU Reg. 2016/679; 7) to respond to any correspondence from users through the tools made available.

Methods used for processing

Personal data is processed using electronic/computer systems, adopting all security measures aimed at ensuring processing complies with EU Reg. 2016/679, and the principles of confidentiality, integrity and availability of data.

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Duration of the processing

Personal data will be stored for a period of time no longer than necessary to achieve the purposes for which they were collected and in any case in compliance with the law.

Communication of the data

The personal data may be communicated exclusively to the internal personnel of L'Ancora s.r.l. as part of their duties; to third parties such as companies and/or consultants appointed by L'Ancora s.r.l. to carry out activities related to providing the service, to public and/or private entities when communication is required to properly fulfil the contractual obligations that have arisen, and to all subjects who have access by virtue of regulatory or administrative provisions. The data may not be disseminated.

Transfer outside the EU

Data are not transferred outside the European Union.

Automated decisions

Without prejudice to what may be indicated in specific disclosures, there are no automated decision-making processes that affect the data subjects.

Rights of the data subject

The data subject may exercise their rights pursuant to Articles 15, 16, 17, 18, 20 and 21 EU Reg. 2016/679 and Legislative Decree 101/2018, according to which they have the right to access the data and the following information: the purposes of the processing; the categories of personal data concerned; the recipients or categories of recipient to whom the personal data have been or will be disclosed, in particular recipients in third countries or international organisations; the envisaged period for which the personal data will be stored, or, the criteria used to determine that period; the right to lodge a complaint with a supervisory authority <https://www.garanteprivacy.it/home/docweb/-/docweb-display/docweb/4535524>, the existence of automated decision-making, including profiling; the right to request rectification, integration or erasure of personal data or restriction of processing of personal data; the right to object and to know, where the personal data are not collected from the data subject, any available information as to their source. The data subject also has the right to data portability.